## ARIDOAR CARDIO RANGE WARRANTY

## **=Warranty Coverage & Duration:**

**Frame (5 Years):** The frame of each product in the AridOar Cardio Range is covered under warranty for any structural defects in materials and craftsmanship for five years from the date of purchase. This includes coverage for cracks, breaks, or other defects that compromise the structural integrity of the frame.

**Parts (2 Years):** All other components, including but not limited to fans, pedals, consoles, and moving parts, are warranted for two years from the date of purchase. This warranty applies to defects in materials and craftsmanship.

**Labor/Service (1 Year):** NC Fitness will cover labour costs for repairing or replacing defective parts for one year from the date of purchase.

## **Warranty Exclusions:**

- Normal wear and tear, including cosmetic issues like scratches and dents.
- Damage due to misuse, abuse, neglect, incorrect assembly, or improper maintenance.
- Unauthorized modifications or alterations to the product.
- Damage from commercial use or use in a commercial setting, unless otherwise specified.
- Damage caused by external factors such as accidents, natural disasters, or environmental conditions.

## **Submitting a Warranty Claim:**

To file a warranty claim, please contact NC Fitness customer service <u>sales@ncfitnessgear.com.au</u> and provide the following:

- Proof of purchase
- A detailed description of the defect
- Photos or videos of the defect (if applicable)

Alternatively call 1300855667